

**Carroll Technologies Group Expands Again
Now Servicing the Industry with 11 Operations Centers**



Carroll Technologies Group, America's largest independent electronic services organization to the coal industry, today announces the opening of its new operations center for sales and service in Knoxville, Kentucky. According to Mike Hastings, President of Carroll Technologies, "This new office reflects our ongoing commitment to staying close to our customers. Over the past three years our business has grown substantially – both in terms of sales as well as geographic coverage. To properly support our over 800 customers, we need to be close to them to respond promptly to their product needs, their calls for service, and to have spare parts in close proximity.

The new Knoxville branch will be managed by Jimmy Coldiron, a 13-year veteran of the coal mining industry. Carroll Technologies' new operations center is located at:

6822 Barger Pond Way, Knoxville, TN 37912
Telephone: 865/859-9839, Fax: 865/859-9841
E-mail: jc@carrollengineeringco.com

Like the company's other operations centers, the new Knoxville center will include sales, service, repair operations as well as an extensive spare parts depot. Also, it will provide around the clock responsiveness to customer calls for help through Carroll's networked MinerCare 24/7™ service organization.

Mike Hastings also indicated that the company is in the process of preparing plans to open several additional operations centers this year. The company now has 11 offices and maintains an inventory of over \$6 million in parts, components, and replacement spares. Hastings stated that, "Our customers operate 24 hours a day. Mine stoppages cost money. When they need service or a spare, they need it right away – not in days or weeks. We continue to open operations centers to properly support our customers. We've got to be where the business is happening."

Carroll Technologies Group, consisting of Delta Electric, Inc. and Carroll Engineering Co., has been servicing the mining industry in North America for over 30 years. From its early history in the coalfields of West Virginia and Kentucky, Carroll Technologies Group has expanded to become the largest privately held and best electronic services group in the USA, providing over 800 mines with advanced technology communications, employee and equipment tracking systems, safety monitoring systems, and a broad range of other safety equipment. Today Carroll Technologies Group and its two operating subsidiaries – Carroll Engineering Co. and Delta Electric Inc. – service the needs of mining companies with a network of 11 distribution centers and Miner Care 24/7™ support offices strategically located in 6 states.

For more information visit:

Carroll Technologies Group Corporatesite: www.carrolltechnologiesgroup.com/

Carroll Engineering Co. site: www.carrollengineeringco.com/

Delta Electric Inc. site: www.deltaelectricwv.com/